

Integrity

Respect

Performance

Responsibility

Innovation

Derbyshire Police Authority

Policing Plan

Policing Plan 2009-2012

Integrity ■ Respect ■ Performance ■ Responsibility ■ Innovation ■



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Members of Derbyshire Police Authority

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FOREWORD



Janet Birkin JP
Chairman
Police Authority



Mick Creedon
Chief Constable

The Derbyshire Police Authority and Derbyshire Constabulary are pleased to present this document which sets out our plan for achieving the aims of our three year Policing Strategy 2009-12, together with our Annual Report for 2008/09.

Derbyshire is one of the safest counties in the country. We are now in our sixth consecutive year of crime reductions with crime having fallen by over a quarter - almost 28,000 fewer victims of crime each year - since 2002/03, with large reductions in violent crime. Enforcing the law, protecting vulnerable people and reducing and detecting crime is and will always be the 'bread and butter' of police work as these issues are at the very heart of what policing is about. We also welcome the Government's move to a single target for police forces – to improve public confidence that the crime and anti-social behaviour issues that matter locally are being dealt with by the police and their partners. We believe the new performance measure is good for policing and we know it is welcomed by the public.

We already have good levels of public confidence in policing in Derbyshire but we are not complacent. The risk of being a victim of crime is exceptionally low in Derbyshire, yet public perception measured through the fear of crime, is very different. We are striving to improve that perception.

Our commitment is to deliver a high quality policing service for everyone in Derbyshire. In support of this, our Policing Pledge sets out the standard of service you should expect from us and gives you a stronger voice in setting local policing priorities.

Our local Safer Neighbourhood teams are now making a real and noticeable difference in our communities. We now have around 400 members of staff committed to these teams and 101 of our 103 neighbourhood areas have dedicated teams made up of police officers, police community support officers and special constables, together with wardens and other partner agencies. During the next year, all areas will have their own dedicated teams to provide visible reassurance you properly expect.

Those who work closely with us in our neighbourhoods are called our Key Individual Networks (KINs). They enable community members to better inform and influence local policing and its priorities and issues affecting local communities.

The severe financial constraints within which we operate only worsen our areas of significant operational risk. Last year we responded to the increased risk in areas such as serious and organised crime, terrorism, domestic violence, child protection, adult protection, computer based paedophilia and managing dangerous persons. Moving officers from areas such as Roads Policing attracted some criticism but the very small growth in our budget made it necessary to ensure that we can deal with the high risk areas effectively. We are now better placed to provide a service that meets the needs of the most vulnerable members of our society.

We are one of the lowest funded forces in the country in terms of spending per head of population and in the last year we have slipped from 6th lowest to 4th lowest which is a very unsatisfactory position to be in. Our funding fails to match the level of risk our communities face. We continue to lose out on central government funding by over £5million every year and we are compared to much better funded forces. We will continue to lobby Ministers at the highest level, including our local MP's, to address this inequity.

It is reassuring that we have been externally assessed and graded at the highest possible level in terms of efficiency and financial management but we must keep trying to make savings wherever possible, particularly in light of the economic downturn and the extra pressures that may bring. We are a high performing force and this is even more significant when our excellent performance in many areas is put into the context of our financial position.

While providing the local neighbourhood presence and responding to the day to day pressures of emergency calls from the public, we also have to meet the complex and competing demands of protecting the public and dealing with serious and organised, and major crime. Many of these are addressed by working with other East Midlands forces, and we in Derbyshire lead much of that work with the Regional Collaboration Planning Team. The East Midlands Special Operations Unit continues to provide fantastic support to the five forces of the region in tackling serious and organised crime. The Counter Terrorism Intelligence Unit provides the vital link between the five regional forces and the national security services in the fight against terrorism and extremism. We are also working with our partners in the criminal justice system to bring people to justice better and provide an improved service and support to victims.

In 2007 the Police Authority approved the building of a single Centralised Contact Management Centre following recommendations made by Her Majesty's Inspector of Constabulary - the biggest single capital investment in-force for decades. This work will locate our current contact and incident control arrangements within a single Headquarters site and provide accommodation for other departments critical to incident management, providing a greatly enhanced service to our communities. This state-of-the-art facility is on track to be fully operational by March 2010.

We are acutely aware that we are here to provide a public service. Our Citizen Focus Strategy will ensure that we provide a policing service that secures and maintains high levels of satisfaction and confidence. We intend to deliver a consistent and first class policing service that is valued by and meets the needs of all individuals and communities. Citizen Focus is not just a 'bolt-on' but is interwoven into everything we do and should enable us to improve and maintain high levels of public satisfaction and confidence.

We commend this report to you.



Janet Birkin JP
Chairman
Police Authority



Mick Creedon
Chief Constable

1. COMMITMENT AND VALUES

Our commitment is to deliver a high quality policing service for everyone in Derbyshire

In order to keep this commitment we will keep to our core values, which are:

■ ■ ■ Integrity

We are open and honest. Trust is at the foundation of all our relationships.

■ ■ ■ Respect

We respect everyone at every level of the organisation. We thrive on our differences.

■ ■ ■ Performance

We strive for the highest standard. We seek to do the right thing everytime. We work to get the best out of all that we have. We celebrate achievements.

■ ■ ■ Responsibility

We take responsibility for our actions, as individuals and team members. We work together and support each other to put our communities at the heart of everything that we do. We enjoy what we do.

■ ■ ■ Innovation

We are innovative and courageous in meeting the most difficult challenges and continue to push ourselves in new and exciting directions.

Integrity

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2. NATIONAL POLICING PLEDGE

The Derbyshire Constabulary is fully committed to the national Policing Pledge.

The Pledge is about the police service meeting the expectations of the public from the first point of contact. It is also about the public having a greater understanding of and involvement with policing through their local Safer Neighbourhood Team.

It is ultimately about improving public confidence by providing a high quality citizen focused policing service to everyone. All members of the force will be expected to meet the Pledge which links closely with our core values.

The Policing Pledge

The Police Service in England and Wales will support law abiding citizens and pursue criminals relentlessly to keep you and your neighbourhoods safe from harm.

We will:

1. Always treat you fairly with dignity and respect ensuring you have fair access to our services at a time that is reasonable and suitable for you.
2. Provide you with information so you know who your dedicated Neighbourhood Policing Team are, where they are based, how to contact them and how to work with them.
3. Ensure your Neighbourhood Policing Team and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80 per cent of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimised.
4. Respond to every message directed to your Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately, giving an estimated time of arrival,

getting to you safely, and as quickly as possible. In urban areas, we will aim to get to you within 15 minutes and in rural areas within 20 minutes.

6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival, and:
 - If you are vulnerable or upset aim to be with you within 60 minutes.
 - If you are calling about an issue that we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours.
 - If agreed that attendance is not necessary we will give you advice, answer your questions and / or put you in touch with someone who can help.
7. Arrange regular public meetings to agree your priorities, at least once a month, giving you a chance to meet your local team with other members of your community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.
9. If you have been a victim of crime agree with you how often you would like to be kept informed of progress in your case and for how long. You have the right to be kept informed at least every month if you wish and for as long as is reasonable.

10. Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.

Local Policing Pledge

Each Safer Neighbourhood area will publish local information in support of the National Policing Pledge.

This will include:

1. Names and photographs of the Neighbourhood Policing Team.
2. Telephone number and e-mail address to contact the Neighbourhood Policing Team.
3. Names and telephone numbers of other service managers involved in managing your neighbourhood e.g. local council Anti Social Behaviour unit.
4. Details of public meetings/locations – at least monthly meetings.
5. Top three agreed local crime and anti-social behaviour priorities for action in your neighbourhood.
6. Details of when and how your monthly crime information and neighbourhood action updates will be provided.
7. Details of how to make a complaint.

3. PLANNING TO DELIVER - 2009 to 2012

The publication of the Policing Green Paper in 2008 signalled a dramatic shift in focus for the police service and a change in how performance is assessed.

From April 2009 we will have just one target, to increase public confidence in local policing. A target we will share with our key partners.

SPI 2.2: *“Percentage of people who agree that the police and local councils are dealing with the anti-social behaviour and crime issues that matter in their area”.*

The target for Derbyshire will be 55.4% by the 2011 and 60.4% by 2012, more challenging than the national targets of 55% and 60% respectively.

Her Majesty’s Inspector of Constabulary (HMIC) will also be monitoring our performance within their ‘Rounded Assessment’ programme, in relation to public confidence, local crime and policing, protection from harm, value for money and organisational management. They will publish their findings regularly on a new website to be launched later in 2009. HMIC will also be contributing to the Audit Commission’s Comprehensive Area Assessments (CAA) which covers public sector partnership working. This new assessment framework will provide a snapshot of how effectively local partnerships are working together to deliver local priorities identified in Local Area Agreements (LAA).

The Derbyshire Partnership Forum, to which the Derbyshire Constabulary is a key contributor, aims to improve understanding, communication and coordination across the county in relation to making communities safer, reducing harm from alcohol and drugs and reducing the risk from terrorism.

Delivering Increased Confidence

Although there is now only one measure of performance, we will still be very concerned with reducing crime, bringing offenders to justice, tackling serious organised crime and delivering protective services. We will also be tackling the risk from extremism locally, regionally and nationally with our partners.

A key part of increasing public confidence in our service is our aim to deliver the standards within the Policing Pledge. We have made, and will continue to make changes to the Safer Neighbourhoods area of our website to:

- Meet with national standards
- Make it easier for members of the public to find the information they want about their team, as well as providing expanded opportunities and signposting to get involved in the policing of their communities
- Identify local officers with the introduction of individual photographs
- Support the '**You said, we did**' dialogue as part of the new local policing campaign, with increased feedback on the results of the priorities that have been set for each area
- Link to the Policing Pledge with a message on what it means for local policing
- Link to individual crime maps for each neighbourhood area (Crime mapping was introduced in December 2008 to provide localised crime information for each Safer Neighbourhood area).

Assessment of risk in Derbyshire

Whilst delivering local policing and the Policing Pledge, we have also had to consider some of the serious risks that face our communities. Our risk and threat assessment process (commended as good practice in the Home Office Review of Protective Services 2009) looks at all the threats that we, and of course our communities experience now and could face in the future. The main threat themes identified and prioritised are:

Organised Crime	Anti-social behaviour and delinquent peer groups
Terrorism	Drug Supply
Public Protection	Recorded Crime
Confidence and Satisfaction	

This assessment enables us to make critical decisions about priorities and spending. For example, in 2008 a major Force project called 'Closing the Risk Gap' realigned resources to tackle the priority areas of public protection, organised crime and terrorism.

Our priorities then for 2009/10 will be to:

Deliver the Policing Pledge	... to increase public confidence and satisfaction levels
Develop further neighbourhood and citizen focused policing	... to minimise community harm from anti-social behaviour and delinquent peer groups
Protect people from the harm caused by terrorism and by the more serious and organised offending	... to deal with those involved in terrorism, extremism or organised criminal activity and ... to reduce the threat from dangerous offenders particularly towards the most vulnerable people in our society
Maintain low levels of acquisitive crime and serious violent crime	... to reduce recorded crime
Maintain detection rates	... to increase public confidence and satisfaction levels
To manage our resources efficiently and effectively	... to sustain organisational performance

4. MANAGING CRIME IN DERBYSHIRE

Threat Posed by Volume and Major Crime

The protection of our family and friends, and our own personal safety are huge priorities for us all. We all want to go about our lives and business without fear of danger or harm.

You can be reassured by the fact that overall crime continues to fall in Derbyshire.

What does the Threat involve?

- Volume crime areas of burglary, vehicle crime, assaults and damage.
- Weapons on our streets including tackling knife crime.
- Alcohol related crime and disorder ranging from nuisance to serious assaults.

What are we doing about it?

- Our good performance results from excellent partnership working, crime reduction initiatives and operations prioritising those crime areas. This work will continue.
- Working in schools to support 'Tooled up for Schools', a DVD resource pack for Citizenship which addresses dangers of knife crime. We have invested in portable metal detectors for use in schools, night clubs and other venues.
- Co-ordinating the County Alcohol Harm reduction plan with initiatives such as joint enforcement operations with Trading Standards, Alcohol Free Zones, Pubwatch and inputs to young adults about the dangers of alcohol abuse. Strong action is taken against Licensees who flout their responsibilities in relation to the behaviour of their customers.
- A dedicated 'Major Crime Unit' investigates all major incidents, homicide and serious crime, with nationally accredited investigators.

What does the future hold?

- Support from the 'Safer Neighbourhood teams' through partnership working, to deliver further improvements on crime reduction methods to help reduce volume crime.
- Identifying and implementing initiatives to support the Governments Action Plan for tackling violence, 'Saving Lives. Reducing Harm. Protecting the Public'.

Serious and Organised Crime

A Serious and Organised Crime Unit tackles criminality using an enhanced level of sensitive surveillance techniques which is complemented by financial investigations under the Proceeds of Crime Act. Its core business is directed by the operational principles of the National Intelligence Model.

The Unit also provides support, assistance and advice to territorial divisions concerning the deployment of any of the recognised covert techniques and financial investigations.

The unit consists of teams specialising in covert surveillance operations, Economic Crime, 'Operation Redshank' tackling gun-enabled criminality and a Technical Surveillance Unit which also has regional role and operates under the governance of the East Midlands Special Operations Unit (EMSOU).

The Economic Crime Unit, comprising of fraud investigation syndicates, proceeds of crime investigation teams and the Financial Investigation Unit have distinct roles in the investigation of fraud and high value crime that giving rise to significant public concern and interest.

The Serious and Organised Crime Unit has an underpinning intelligence capability that seeks to develop intelligence into evidence. It uses technological methods to enhance the effectiveness of the operations in order to disrupt and bring to justice those individuals who are the greatest threat to causing harm within our communities.

Public Protection

Public Protection is a critical policing activity to identify, assess and manage the risks posed to those most vulnerable in society by the most dangerous. The most vulnerable people in our society often become victims of crime. We will ensure that these people are protected and those who commit such crimes are dealt with quickly and positively.

Our response to Public Protection includes dedicated specialists in the areas of Domestic Abuse, Child Abuse, Child Exploitation, Rape, Missing Children, Hi-Tech Crime and Dangerous Offenders.

Threat to Vulnerable People

What does the threat involve?

- Domestic abuse takes many forms and includes physical, sexual, psychological, financial and emotional abuse. It is a crime perpetrated predominantly but not exclusively against women. Derbyshire Constabulary deal with 18,000 such incidents every year.
- Child abuse is the neglect or physical, sexual or emotional abuse of a child under 18 years of age. Derbyshire Constabulary deal with 800 cases per year.
- Child exploitation involves children and young people being drawn into circumstances where they are sexually exploited by others. This often occurs whilst missing or resulting in them going missing from their families or carers.

What are we doing about it?

- The force has increased its capacity to deal with domestic abuse and have appointed specialist investigators who deal with the high risk cases. The Multi-Agency Risk Assessment Conferences (MARAC's) have been expanded across the force area. Victims assessed as 'high risk' are monitored in a multi-agency environment and further protective interventions are arranged.
- We have increased the number of child abuse investigative specialists. This allows the unit to deal with more young victims of serious sexual violence who may have been abused by a perpetrator from outside of their family. These investigations are carried out with trained social workers to provide enhanced support to the victim and their family.
- A dedicated team of detectives has been established to deal with the complex area of child exploitation. The unit work in tandem with other statutory and voluntary agencies to investigate children who go missing or are at risk of sexual exploitation.

What does the future hold?

- A Family Justice Centre initiative is planned to begin operations in May 2009. Based in Derby it will provide a single point of contact where victims of domestic violence, stalking, harassment and honour based violence can receive help and support from specialist agencies.
- Initiatives to engage the Muslim community and raise awareness of the issues of forced marriage are planned. The new Forced Marriage (Civil Protection) Act will offer better protection for any individuals who feel they may be forced into a marriage against their will.

Threats posed by Offenders and Dangerous Offenders

A large proportion of crime is committed by a small number of persistent offenders and, along with known sex and violent offenders, poses a small risk to the public of being a victim of serious crime. This category of offender needs to be properly managed at all times to minimise the risks to the public.

What does the threat involve?

- Only 10% of persistent offenders are responsible for over half of all crime. Frequent offending creates more victims or repeat victims of violent, acquisitive or sexual crime.
- Prison sentences often follow for the most serious offenders but without proper management, monitoring and support they are likely to offend again.
- The internet is popular for networking and business use but has also attracted new crime waves. The most dangerous outcome results in the on-line sexual exploitation of children and young people.

What are we doing about it?

- The Persistent and Priority Offender (PPO) programme aims to prevent and deter people from offending, catch and convict PPOs quickly when they re-offend and rehabilitate and resettle offenders with a range of supportive interventions. The Local Criminal Justice Board coordinates the work of the Police, Crown Prosecution Service (CPS), Prisons and Probation Services. In respect of young offenders, the aim is to bring them to justice. Youth Offending Teams are in place to tackle Persistent Young Offenders (PYO) with similar aims to the PPO Programme.

- For the most dangerous offenders the Multi-Agency Public Protection Arrangements (MAPPA) manage individuals during and after sentence. A full report about our local arrangements can be obtained from www.probation.homeoffice.gov.uk. The Force has increased the number of dedicated dangerous offender managers who work locally to a MAPPA coordinator. A deputy MAPPA coordinator assists in the management of the County's dangerous offenders under statutory arrangements.
- The High Tech Crime Unit which incorporates the Internet Child Abuse Investigation team has also increased its staff numbers to manage the increasing workload. Included in this Unit are mobile phone examiners and digital recovery officers.

What does the future hold?

- We will increase intervention and support services through the PPO scheme.
- Development of services available for alcohol addiction.
- Work to address the link between substance abuse and violent crime.
- The Force has instigated a referral procedure for 'Potentially Dangerous Persons' who have not been convicted or cautioned for an offence. This enables the Force to work with partner agencies to reduce the risk of those with the potential to cause serious harm to the public from doing so.

Threat of Community Harm

Everyone has the right to feel safe in their community. Often, the acts of a few individuals can have a big impact on people's daily lives and reduce the quality of life for the whole community. Our priority is to remove anti-social behaviour (ASB) in order that everyone can live free from fear and intimidation. Following Her Majesty's Inspectorate of Constabulary Neighbourhood Policing inspection we implemented their recommendations for improvement to our Safer Neighbourhood teams (SNT).

What Does the Threat Involve?

- ASB issues that blight community life, such as graffiti, fly-tipping and street drinking.
- Community tensions leading to reduced community cohesion.
- New and emerging communities bring new policing challenges.

What Are We Doing About It?

- Our Safer Neighbourhood teams have been strengthened to work with our partners across the County. There are 31 Sergeants, 142 Safer Neighbourhood Constables and 197 Police Community Support Officers dedicated to solving local problems, providing visibility, reassurance and access to local policing services, reducing crime and anti-social behaviour.
- You can find out who your Safer Neighbourhood Team is and what problems they are addressing in your area by visiting www.derbyshire.police.uk
- We will continue to enhance our engagement with communities. Safer Neighbourhood meetings will be held, enabling people to discuss their concerns and devise local action plans together.
- Partnership opportunities, such as our Safer School Partnerships, also provide links with local people. Our Key Individual Networks (KINs) will widen the consultation between police and the local community, influencing local policing by letting us know the issues that affect your area. If you are interested in becoming a community contact, please visit our website for further information.
- The focus on early intervention with anti-social behaviour will include working with the Youth Inclusion Programme, using Acceptable Behaviour Contracts (ABCs) or warning letters or the use of Parenting Orders, Dispersal Powers or Anti-Social Behaviour Orders (ASBOs) where appropriate.
- We continue to work to reduce drug, alcohol and substance misuse with an approach that includes both enforcement and support to prevent re-offending. We will increase operations to limit the availability of alcohol to young people and take action against the minority of drinkers who cause harm to themselves, their families and their communities. The Drug Interventions Programme will be used to provide continued treatment for people who need support to be reintegrated into our communities successfully and safely.
- We will continue to focus on racially/religiously aggravated crime sanction detection rates, increase the percentage of police recruits from minority ethnic groups and increase the percentage of female police officers.

What does the future hold?

- We will be implementing the results from local research to tackle alcohol related violence, concentrating on improving the operation of the night time economy by working closely with partners and the licensing industry to enforce legislation.

- We will continue to bring our Safer Schools initiative closer to the Safer Neighbourhoods work in order to extend the possibilities of engagement with communities through KINs.
- We acknowledge the benefits that the public have recognised in deploying Police Community Support Officers and we will look to secure and to extend these valuable resources in the priority neighbourhood areas.
- A series of internal inspections has been developed to ensure our SNT's maintain and continue to deliver a high quality service within their communities.
- Derbyshire Constabulary in partnership with Derbyshire County Council and Derby Community Safety Partnership has been instrumental in supporting and developing a free phone 24hr help/reporting line for victims and witnesses of Hate Crime and incidents. This service is run by the 'StopHateUK' charity and is an alternative to reporting to police. This initiative will help to close the under-reporting gap and improve our knowledge of community concerns around hate incidents/crimes across the county as well as increasing the likelihood of offenders being brought to justice.

5. COLLABORATION WITHIN THE EAST MIDLANDS

Importance of Regional Collaboration

The five East Midlands forces have been working collaboratively for over a decade, a prime example being the helicopter of North Midlands Air Support Unit. The pace and extent of collaboration has increased since 2002, and the development of the East Midlands Special Operations Unit (EMSOU) was a key element of this.

The region will continue to develop and strengthen collaboration. The operational and financial reasons for collaboration are well understood and the recently published green paper on the future of policing further underlines the government's commitment to a collaborative model of policing.

The region has become a national example of excellence in collaboration. The East Midlands region is larger than all other current forces apart from the Metropolitan Police service. The reputation and influence of the East Midlands has improved as a consequence of the collaborative approach. This is reflected in the additional funding in the form of central grants, including £4.5m for EMSOU, £8.3m for mobile data terminals and the above average grant settlement for the region. Regional representatives sit on the group set up by the Home Office to advise them on legislative changes needed to enable improved protective services.

Projects to Deliver Benefits to the Public

Managing Demand

A review of control room practices revealed differences in staffing, productivity and cost. The five forces have identified and developed good practice, which is now being implemented. This project will improve the service the public receive by enhancing procedures, technology and training.

Managing Resources

This project has identified opportunities for forces to better match their staff, vehicles and technology to demand from the public. This means having the right people in the right place at the right time. Forces have identified many areas of good practice such

as introducing incident scheduling and appointments systems to suit the public needs.

Witness Protection

This project supports better joint working on witness protection across the five forces. It aims to ensure the region provides the most suitable advice and support to victims and witnesses.

Projects for the Future

Protecting Vulnerable People

This project will develop a model to increase the capacity and capability to deal with vulnerable people, in the areas of domestic violence, sex offenders, human trafficking, child protection and repeat juvenile missing persons.

Public Order Incidents

There are opportunities to re-assess our public order response units, the training, equipment and operational standards which is critical prior to the London Olympics in 2012, when forces' need to be able to respond to a national mobilisation plan.

Business Crime

The project will look to develop a regional partnership approach to business crime reduction.

Further details on these and other projects can be found in the regional collaboration plan.

East Midlands Leading the Way

Mobile Data

A successful bid made through the East Midlands Collaboration Programme resulted in the five forces receiving £8.3 million of central government funding to equip front line officers and staff with mobile data devices.

The money has funded the devices, infrastructure and training with over 3,000 hand-held and in-car computer devices issued and nearly 4,000 frontline staff across the region trained.

The computers have proved useful in a number of situations from identifying offenders who have given false details to enabling staff at incidents to update commanding officers of the situation by providing real time information and footage.

See more information in the 'What's new' section on page 24.

Crime Mapping

The launch of crime mapping in January 2009 has enabled the public to access improved information on crimes in their local area through interactive online crime maps on force websites.

The East Midlands forces are the first in England to map collaboratively by sharing links between the five forces' websites. Not only is this an efficient approach it also means that anyone living close to the edge of a police force area can look at crime levels in adjoining areas at the click of a button.

Policing Pledge

The five East Midlands police forces were the first to jointly commit to deliver the national Policing Pledge. At an event to launch the Pledge regionally, Policing Minister Vernon Coaker was presented with the Derbyshire, Leicestershire, Lincolnshire, Northamptonshire and Nottinghamshire's commitment to their communities.

Several of the East Midlands projects support forces in delivering the pledge. Both demand management and mobile data will improve the service people receive and ensure better planning of police resources to match periods of peak demand. It will also improve frontline visibility by officers spending more time on the street.

Other projects on witness protection, coordinating civil contingencies and protecting vulnerable people will also assist forces to provide a better level of service to the public.

Protective Services Conference

The Home Office held a Protective Services Collaboration Event in the region in September 2008 designed to share experiences and various approaches across the country. It showcased collaboration success stories.

Region Pilots National Business Benefits

The region has participated in two pilot workshops provided by the National Policing Improvement Agency (NPIA) to map business benefits for the mobile data project in 2008. This work has the potential for wider application across business change projects.

Further information

If you require more information about the East Midlands Collaboration Plan or if you have any suggestions regarding collaboration, please contact the East Midlands Collaboration Programme Team.

Email: eastmidlandscpt@nottinghamshire.pnn.police.uk
By phone: 01636 685208

Ordering a copy of the regional collaboration plan

Copies of the plan will be found on Derbyshire, Leicestershire, Lincolnshire, Northamptonshire and Nottinghamshire police and police authority websites.

A printed version is available from Mr Simon Bate, Chief Executive at Derbyshire Police Authority.

Contact:
Email: simon.bate.3639@derbyshire.pnn.police.uk
By phone: 01773 733771
In writing: Derbyshire Police Authority, Constabulary
Headquarters,
Butterley Hall, Ripley, Derbyshire DE5 3RS

6. MANAGING THE ORGANISATION

In much the same way as we have assessed the risks to communities and individuals, we have also assessed the risks to the organisation. In doing so we can ensure that we get the best performance from the resources provided and ensure that these are secured for the future.

Professional Standards

The Professional Standards Department have been responsible for implementing new legislation covering police misconduct, unsatisfactory performance and attendance.

The new 'Standards of Professional Behaviour' reflect what the public and the police service expects of police officers. The changes shift the emphasis from one of blame and punishment to one of learning and better performance to ensure the highest standards of service to the public are maintained.

Members of the public who have a complaint against an officer or member of police staff will be encouraged to support the changes. This allows action to be taken to locally resolve their complaint in accordance with Independent Police Complaints Commission guidelines.

The Professional Standards Department and Anti-Corruption Unit will continue to address serious misconduct matters and will remain proactive in protecting organisational integrity.

Data Protection

We have legal responsibilities to manage the information we hold for policing purposes including other information required to manage a large organisation. The Data Protection Act 1998 and statutory guidance relating to the Management of Police Information places obligations on us as to how we retain, dispose of and share the information we hold. A range of compliance audits identify best practice, error trends and patterns, to reduce any risk to the Force.

The Information Management Section manages the Force's legal obligations in respect of data protection compliance, records management, Freedom of Information

(FOI) and services for the national Criminal Records Bureau and Independent Safeguarding Authority. The Central Disclosure Unit supports public protection arrangements through the proper disclosure of information to Social Care, and other professional bodies.

Managing Business Continuity

Securing business continuity is a statutory requirement of the Civil Contingencies Act. We are raising awareness of the business continuity lifecycle by analysis of critical functions, assessing risks, planning and rehearsing to recover from any threat to the business. This work is fully supported by recent HMIC inspection feedback, highlighting the need for Business Continuity to be embedded as a 'business as usual' standard.

Managing our People

In line with Force values and to achieve excellent levels of service provision, there is a requirement to concentrate on developing our people. The Forces 'People Plan' will support the development of our staff to improve their ability to deliver or contribute to operational policing and includes management and leadership training and career development strands.

The Police Authority, in agreement with the Force, has set local Black and Minority Ethnic (BME) employment targets at 3.7% (which reflects Derbyshire's work force statistics).

Health, Safety & Risk Management

Health, Safety and Risk Management are fundamental to the wellbeing of our staff including the Force's reputation and success.

The Forces' Risk Management framework has been reviewed to provide a clear risk profile across the force. This allows informed decisions to be made about the prioritisation of resources in addressing our risks; to improve the analysis on new and emerging risks (including accepting risk) and to increase the effectiveness of risk management by focusing on ownership with our key stakeholders.

During 2009 we will introduce an electronic risk management information database that will deliver better management of both strategic and operational risks. The outcome will be increased organisational resilience, confidence and higher performance.

The Force has also celebrated the continued strengthening of its safety culture, building on principles of good practice and improved techniques. Personal injury rates have fallen for the 'tenth consecutive' year.

Confidence & Equality

The Force has a dedicated unit which includes a diversity manager, analyst, outreach workers and staff network co-ordinators. We continue to focus on the equality strands of race, gender, disability, age, sexual orientation, transgender and religion or belief that will populate the new single police service National Equality Strategy.

The Derbyshire Constabulary is committed to equality, both as an employer and in delivering a policing service. The Confidence and Equality team will work towards:

- Improving levels of public confidence and trust in the policing of Derbyshire;
- Our achievement in dealing with crime and in particular, 'hate crime';
- Demonstrating that we have provided leadership to other organisations to enhance their appreciation of diversity issues;
- Monitoring public and staff feedback to ensure that they have been treated fairly and equitably.

Contact Management

The Contact Management Department is responsible for handling all incoming emergency and non-emergency calls from the public and for managing incidents requiring a police response. They answer over one million calls from the public each year and are at the forefront of first contact with the public. The Department currently performs very well against national performance indicators and continue to deliver a high quality service to the public.

The ability to deliver further improvements and efficiencies is constrained by the current infrastructure where the service is delivered from five different sites. This was recognised by Her Majesty's Inspector of Constabulary in 2006 who stated that "...a single integrated facility would generate significant efficiencies and economies in scope and scale".

In 2007 approval was given to build a single Centralised Contact Management Centre that will bring together all call reception and incident management functions. The building will also provide accommodation for other teams including modern critical incident management facilities. Work is on schedule to deliver this state of the art facility by March 2010.

Safer Detention of Prisoners

We recognise the significant risk involved in our custody environment with a high proportion of those we detain suffering from mental illness, substance or alcohol dependency. As a consequence, this area demands an ever increasing amount of resource, training and technology to ensure the safety of all concerned.

Citizen Focus

We listen to the public views on how we have provided a policing service in order to secure and maintain high levels of satisfaction and confidence. Particularly, we always aim to meet your needs and improve satisfaction in relation to:

- Ease of contacting someone who could assist you
- The actions taken by the police
- How well you were kept informed of progress
- The way you were treated by the police officers and staff who dealt with you
- The whole experience

Delivering the Policing Pledge will generate increased value and build public trust in the service. It will also build our capability and capacity to deliver a responsive police service, enhancing our understanding of public expectation. The continued professional development of the workforce will be crucial to deliver the full range of services required to drive up levels of satisfaction and confidence.

7. WHAT'S NEW

Professional Judgement

In 2007 the report on policing by Sir Ronnie Flanagan made recommendations around the bureaucracy and target culture within the police service. The use of Professional Judgement to achieve a Restorative Disposal to local crime was one area highlighted as delivering significant benefits such as;

- A considerable saving in police time as officers' deal with local crime in accordance with the victims' wishes in the community. This time can then be used to focus on quality of service issues and serious crime.
- Dealing with crime in accordance with the victims' wishes increases satisfaction levels with the whole experience contributing to increased public confidence.
- A restorative approach helps reduce re-offending due to the perpetrator facing up to the consequences of their own actions.

The use of Professional Judgement has been introduced in Derbyshire from the 1 April 2009. All operational officers will be trained to apply the guidelines having regard to all the circumstances including risk, vulnerability and public interest. When the vital elements relating to the victim, perpetrator and crime offence indicate the 'right thing to do' is a restorative disposal, officers will use their professional judgement. This will achieve an effective solution that resolves the issue to the satisfaction of all involved.

Mobile Data

In May 2008, Derbyshire Constabulary received a grant of £1m to launch a project that enabled approximately 500 officers, mainly in Safer Neighbourhood Teams, to have mobile handheld devices. They access and input into a number of information systems for address and vehicle checks. They will also be able to access e-mails and information about incidents to which they have been deployed. This will enable officers and PCSOs to spend more time providing visible reassurance in our communities, increasing their efficiency and effectiveness by making decisions based on more readily available information.

Publication Scheme

Derbyshire Constabulary has recently increased the scope of information available to the public “on demand” through the Publication Scheme under the Freedom of Information legislation. New areas relating to “crime mapping”, the scope of recorded information being requested and current policies are all designed to enable our communities to be even more informed of the matters that are important to them.

8. FUNDING LOCAL POLICING

The Budget

The breakdown of the 2009/10 Revenue Budget and the projections for 2010/11 and 2011/12 are:

INCOME	2009/10	2010/11	2011/12
	£m	£m	£m
Government Contribution	65.2	67.1	68.4
Business Rates and grants	47.4	49.1	50.1
Police Precept	52.5	55.2	58.4
Net	165.1	171.4	176.9
Grants and other income	20.5	20.9	21.3
Total	185.6	192.3	198.2
COSTS	£m	£m	£m
People Costs	153.742	158.098	163.065
Premises Costs	8.945	9.349	9.507
Transport Costs	4.051	4.121	4.191
Supplies & Services	14.833	15.610	16.328
Agency & Contracted Services	2.369	2.410	2.451
Borrowing Costs	1.092	1.635	1.678
Other	.985	.1.002	1.019
Funding from Reserves	(.458)	.073	(.023)
Total	185.6	192.3	198.2

Over 80% of all police spending is on People and the budget funds 2063 police officers, 197 Police Community Support Officers and 1439 police staff.

Many police staff perform roles that would previously have been undertaken by police officers. This has helped the force to boost the proportion of time officers spend on front-line operational police work.

The Police Precept

For 2009-10 the force has projected the costs of core policing functions, plus those needed to address the known risks and threats that it faces. These costs total £168.8m. Having taken due regard of the difficult economic times, the Police

Authority approved a budget of £165.1 million. This is a 4.99% increase over 2008/09 and equates to a Council Tax increase of 8.68%.

We will use this money, along with our reserve budget, so that we can maintain our current level of service in a period of expected higher demand.

We have now committed to using most of our reserve funds over the next three years, both to help fund existing projects and to close some of the funding gap. The reserves were built up through prudent financial management and investment but we can only use these reserves once.

These reserves should be available to pay for the extra policing of any major incident and during 2008/09 the Force effectively dealt with a number of major investigations – enabled by the availability of reserves. Any future major incident, such as a complicated or protracted murder investigation or a major disaster will have a serious impact on the financial planning for subsequent years.

Through our rigorous risk assessment programme we have responded to the continued funding issues to ensure we are delivering our services in the most important areas while responsibly staying within the budgetary constraints. We are committed to identifying further efficiencies to address our remaining policing risks but we know that unfortunately we cannot do everything that the public demand.

Capital

The capital programme represents expenditure on our assets. The approved capital programme covers a period of five years and includes investment in programmes to support improvements in the effectiveness and efficiency of services in the long term such as:

- Building the Central Contact Management Centre
- Maintaining and improving other buildings
- Custody CCTV digitisation and investment in other digital equipment
- Document management systems and other investment in upgrading our information and communication systems
- Vehicles replacement programme

- Automatic Number Plate Recognition expansion

Approved Capital Programme					
	2009/10	2010/11	2011/12	2012/13	2013/14
	£m	£m	£m	£m	£m
Land and buildings	10.3	1.5	1.0	1.0	1.0
IT and Communications	5.1	2.6	1.2	1.1	1.1
Vehicles	1.3	1.3	1.4	1.4	1.4
Equipment	2.1	0.2	0.2	0.2	0.2
Total Approved Capital Programme	18.8	5.6	3.8	3.6	3.6
Capital Funding					
	2009/10	2010/11	2011/12	2012/13	2013/14
	£m	£m	£m	£m	£m
Capital Grant and contributions	4.8	2.4	2.0	2.0	1.2
Borrowing	8.9	1.5	1.0	1.0	1.0
Capital Receipts	0.2	0.3	0	0	0
Use of Reserves	4.9	1.4	0	0	0
Funding required	-	-	0.8	0.6	1.4
Total Capital Funding	18.8	5.6	3.8	3.6	3.6

9. EFFICIENCY & PRODUCTIVITY

The Police Authority has a duty to deliver improvements in efficiency & productivity, while recognising the importance of operational policing. Derbyshire Constabulary is already an efficient force and one of the lowest spending forces nationally.

The Police Authority has set a challenging efficiency target of 6% over the next three years. This follows an excellent record in this area since 2002, during which time we have identified over £40m in efficiencies redirected to resources to front line services. In the last three years alone we have delivered £7m in real cash savings. There are still many projects that we expect will deliver further efficiency gains as summarised below.

2008 / 09 - 2010 / 11 - Proposed Efficiency Plan			
	<u>2008 / 09</u>	<u>2009 / 10</u>	<u>2010 / 11</u>
<i>Project</i>	<i>Cash Releasing (£)</i>	<i>Cash Releasing (£)</i>	<i>Cash Releasing (£)</i>
Procurement	<u>15,040</u>	<u>50,000</u>	<u>50,000</u>
Regional Collaboration Initiatives		<u>250,000</u>	<u>500,000</u>
Reduction in Sickness	<u>309,900</u>		
Mobile Data		<u>510,000</u>	<u>510,000</u>
Section Review	<u>1,600,000</u>	<u>1,600,000</u>	
Roads Policing Review			
Re Align Staff Mix - Neighbourhood Teams			
CCMC			<u>600,000</u>
HR Transformation			<u>39,600</u>
Other Initiatives		<u>250,000</u>	<u>250,000</u>
Improvements to Custody Process		<u>1,353,600</u>	<u>1,280,000</u>
Injury Review Programme	<u>52,500</u>	<u>50,000</u>	
Stop Account		<u>150,000</u>	
Streamlining PDR Process		<u>100,000</u>	
Cashable Savings from Devolved / Managed Budgets		<u>400,000</u>	
Implementation of Restorative Justice (Professional Judgement)		<u>220,000</u>	
	<u>1,977,440</u>	<u>4,933,600</u>	<u>3,229,600</u>

How Can We Be More Efficient?

It is vital that we continue to be creative in our use of existing resources so that we can increase our efficiency.

Workforce Modernisation

With over 80% of the budget being spent on police officers and police staff, our people resources must be used effectively. There are a range of workforce modernisation opportunities emerging nationally such as assessing the mix of officers and staff in all teams to make sure that we have the right people doing the right job.

Moving Resources away from lower risk areas

Some areas of policing pose less of a threat to Derbyshire than others. We will assess where we can better place our resources to effectively manage our high priority issues.

Making the Most of Technology

Mobile data technology will improve officer visibility by making processes available to officers out on patrol rather than only accessible within Police Stations. This has the potential to reduce bureaucracy and improve data timeliness and efficiency.

Criminal Justice

We are streamlining the custody and detention process with the introduction of a speedy file preparation process. Changing the role of evidence review officers will help to reduce the time that officers spend on preparing case files.

Restorative Justice

This will give officers greater flexibility to resolve incidents without putting offenders through the criminal justice process. Experience in other forces shows that this can save officers time that would otherwise be spent on preparing a case file.

Stop Account Policy

Officers no longer have to keep detailed records for every person stopped thus providing more time for them to spend directly serving the public.

10. ANNUAL REPORT

The following pages highlight some examples of the great achievements of the last year from each of our territorial policing divisions and departments. They include details of performance against a range of performance indicators.

The Biker's Guide to Derbyshire

With beautiful countryside and challenging roads, Derbyshire is a magnet for motorcyclists. Sadly too many of these visitors do not go home at night.

Motorcyclists represent a group that continue to be at increased risk and in the 12 months to September 2007, 195 motorcyclists were killed or seriously injured.

In 2008, Derbyshire Constabulary and the Derby and Derbyshire Road Safety Partnership implemented a plan to reduce these casualties and reverse a rising trend.

A comprehensive analysis identified eight of the worst affected stretches of road in the county for motorcycle casualties. A relatively short stretch of road, around 35 miles, accounted for an average of 18 killed or seriously injured riders a year. This data was presented in a booklet that was distributed among the riding community.

To date, twenty thousand copies of "The Biker's Guide to Derbyshire" have been distributed. This booklet does not seek to discourage riders from visiting the county, but does aim to give them clear advice about the dangers.

A comprehensive range of road signing measures was introduced which sought to warn riders of the dangers and alert other road users to the vulnerability of motorcycles.

There are still a significant number of riders who disregard the law and ride unsafely. To more effectively enforce the speed limits and catch those for whom education makes little difference, a plain speed camera enforcement van was deployed on the

eight 'hot spot' routes. This was supported by Roads Policing officers being deployed to deal with the riders of motorcycles whom were detected travelling at high speed.

As a result of this operation, casualties throughout the county reduced from 195 to 139 in 12 months. On the hot spot routes, 18 casualties were reduced to just two.

Bond Helps to Cut Crime

This year, teenagers in Long Eaton were given a special treat as local Safer Neighbourhood officers arranged a free cinema screening. The event was held at The Galaxy Cinema in Long Eaton where the new James Bond movie, Quantum of Solace, was screened. Free entry to the film was open to teenagers aged 13 to 17 years. The Safer Neighbourhood team were pleased with the number of teenagers who turned up for the screening and their subsequent good behaviour.

On this date both the number of crimes and incidents reported to Police dramatically reduced, simply attributed to the fact that a proportion of the youth community were engaged in other activities.

Achieving Results

Young people in the Chesterfield area learned about life in the Police Force, whilst earning a national qualification.

A PCSO from the Newbold and Brockwell Safer Neighbourhood Team worked with a group of young people helping them to achieve their Police Service award which is part of the bronze Duke of Edinburgh award.

Since January 2009 sessions have been held every Thursday to teach the young people more about police powers, responsibility and the history of the force. They also take part in murder mystery exercises which included dusting for fingerprints, gathering forensic evidence and holding a press conference. Further modules included dealing with road traffic collisions and drug abuse.

Tours of a local police station took place and the young people also got a behind-the-scenes insight into the role of a call handler. The young people that took part really embraced the concept and were genuinely interested in the police service.

Taking Guns off the City's Streets

Operation Redshank was set up in January 2008 as the Force's response to a number of firearms discharges in Derby City.

A Redshank team based in Derby was tasked to gather intelligence, investigate and carry out targeted enforcement action against individuals and groups in the city linked to the use and possession of guns.

The Redshank approach is one of prevention, intervention and enforcement. Working closely with Derby City Council, Derby Community Safety Partnership, Youth Offending Service and key local community groups the aim is to identify both those that are involved with gang activity and those that are in danger of becoming involved.

Since the start of the operation until October 2008, 46 people have been arrested and 12 firearms have been seized, scores of warrants have been executed, numerous arrests made and significant convictions have been achieved. The prevention of gun enabled crime in the city will continue to remain a key risk for the Force.

Success in the Peaks

During the summer of 2007 officers on Buxton division commenced an operation in the High Peak area following community concerns and extensive intelligence reports regarding the supply of heroin and cocaine.

In January 2008 Operation Hartley resulted in the arrest and investigation of 42 men and women for the supply of Class A drugs. In addition to the drugs, officers also recovered illegally held firearms, stolen property and large quantities of cash.

Safer Neighbourhood teams played a prominent role in assisting with arrests, searches and providing community feedback and reassurance in the areas affected. A large number of those arrested in this first phase were lower level street dealers and were imprisoned for over 100 separate offences.

The police operation also concentrated upon a smaller group of nine individuals who tightly controlled the operation of the drug supply market. They were an established Organised Crime Group (OCG) operating from Manchester and all were charged with offences including conspiracy to supply Class A drugs, possession of illegal firearms, serious assault and money laundering. Their trial concluded in February 2009 with all nine individuals being found guilty and imprisoned.

Supporting Crime Investigation

Various teams are responsible for providing support to crime investigation in Derbyshire:

Force Intelligence Bureau (FIB)

The Force Intelligence Bureau continues to co-ordinate and develop intelligence for the force and its partner agencies. They have seen increasing demands and opportunities for intelligence sharing and management of police information. It has also played a key role in delivering the local processes to support the National Ballistics Intelligence Service.

Special Branch

The PREVENT agenda aims to stop people becoming or supporting terrorists and violent extremists. To help deliver this agenda, work is being carried out by the appointment of dedicated community engagement officers for the Muslim community. Muslim faith and radicalisation presentations are being delivered to local officers and to key strategic partners. A Foreign National Crime Team has also been established with the primary objective to target organised immigration crime identifying those engaged in criminality where immigration is a key aspect.

Forensic Services Unit

The Forensic Services Unit has developed a Contact Trace Evidence Recovery facility (CTER) that provides a 'DNA' clean environment for the recovery of DNA, fibres, firearms discharge residue and other critical contamination free evidence.

The unit has extended far beyond the development of fingerprints and it now offers a wide range of diverse and specialist services to support all levels of investigations.

Improving Confidence in the Criminal Justice Arena

The Criminal Justice department has been restructured to deliver a more efficient and effective service. The changes have followed national developments in the criminal justice arena to ensure that community needs are heard, actioned and delivered in a timely and co-ordinated manner. The aim is to improve the confidence and satisfaction of victims and witnesses.

There are several strands to this process, the main change being the introduction of 'File Builders' who are responsible for preparing administration to assist the court process.

The impact of this will be:

- Opportunity savings of £2.5 million or the equivalent of 58 officers on patrol
- A single point of contact for all files following charge
- Better liaison with witnesses, CPS and the Courts
- A more professional and effective criminal justice service
- An increase in the satisfaction and confidence with the criminal justice process

Community Safety

Over the last five years violent crime has been more resistant to preventative intervention than any other crime in Derbyshire. In 2008, the two month Operation Relentless focused on violent crime on the streets and in homes of Derbyshire and kick-started the drive to reduce alcohol related and domestic violence.

Since April 2008 all violent crime has reduced by over 12% and assault causing injury has reduced by in excess of 20%. Thanks to innovative deployment of resources and partnership engagement, Derbyshire has significantly less victims of violent crime in 2008 compared to 2007. Based on the success of Operation Relentless '08' local partners, including Borough Councils, have created an Alcohol Violence Strategy that will seek to maintain the momentum in reducing violent crime in our communities.

11. FORCE TARGETS 2008/09

	Target	Estimate	Met?
Using the British Crime Survey:			
(i) % residents very worried about burglary	10	14	no
(ii) % residents very worried about car crime	10	7	yes
(iii) % residents very worried about violent crime	14	10	yes
Using the British Crime Survey, % residents who think their local police do a good job	50	48	no
% victims satisfied with the overall service provided (burglary, violent crime, vehicle crime and road collisions)	85	81	no
Difference in % satisfied with the overall service provided for white and minority ethnic victims	6	2	yes
Safer Neighbourhood Team % working hours abstracted to other duties	10	6	yes
Anti-social behaviour incidents	74,000	72,500	yes
Criminal damage offences	17,500	16,600	yes
Serious acquisitive crime (domestic burglary, vehicle crime & robbery)	13,000	13,500	no
Assault with injury	10,700	8,700	yes
Total crime % sanction detection rate	27	28	yes
Serious acquisitive crime % sanction detection rate	20	15	no
Assault with injury % sanction detection rate	48	48	yes
Racially/religiously aggravated offences % sanction detection rate	42	43	yes
Number of people killed or seriously injured in road traffic collisions	544	535	yes
Average working days lost per year due to sickness:			
(a) police officers	8.8	8.0	yes
(b) police staff	8.8	7.4	yes
% minority ethnic police officers	3.5	3.6	yes
% police recruits from minority ethnic groups compared to the economically active population (3.7%)	3.7	5.0	yes
% female police officers	23.4	24.0	yes
% female police recruits	36	38	yes
% 999 calls answered within 10 seconds	90	96	yes
999 calls average response time (seconds)	4.0	3.6	yes
% non-999 calls answered within 40 seconds	90	93	yes

- For the first 3 indicators, BCS no longer monitors the fear of crime indicators so we have used the results from our local FOCUS survey instead.
- For the % of residents who think their local police do a good job, the latest BCS data is for the 12 months ending December 2008. Results up to March will not be available until mid-July.

12. CONTACT US

In case of emergency, always dial 999.

You can provide information anonymously about crimes or people involved in criminal activity, anonymously by calling Crime Stoppers on **0800 555 111**.

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Butterley Hall
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Feedback

You can give us feedback on a variety of policing topics through the 'Contact Us' pages on Derbyshire Constabulary or Derbyshire Police Authority websites.

These websites also contain useful information about your local policing service, including:

- Your local Safer Neighbourhood Team and local priorities.
- Latest news and appeals.
- Crime prevention advice.
- Young peoples pages.
- Freedom of Information releases.

The website includes links to:

- Crime Stoppers.
- National Mobile Phone Register.
- Safer Car Parks.
- Think You Know – a link to the Child Exploitation and Online Protection Centre.

Integrity ■ Respect ■ Performance ■ Responsibility ■ Innovation ■

Summaries of this document are available in other languages and formats from

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INVESTOR IN PEOPLE



The Government Standard