

Have your

Say



Derbyshire Police Authority



June - September 2011

Introduction

With the many challenges - financial; governance and modernisation - that are impacting on local policing at the current time, we need to ensure that we have taken public opinion into account when we make our decisions. The Have Your Say programme forms a significant part of our consultation, giving local residents from all corners of the county the opportunity to tell us what matters most to them. These responses will be used to help us prioritise our resources for the coming year.

Cllr Philip Hickson JP,
Chairman
Derbyshire Police
Authority



I wish to thank everyone who has taken the time to tell us what they think. It is essential that we know the views and concerns of our communities and in turn we act upon what has been said. During these difficult times the public can rest assured that we will continue to be committed to delivering a high quality police service. I am pleased the results show that Derbyshire people are in the main confident in their police. We will ensure that where we can we actively use the Have Your Say feedback to improve our service.

Mick Creedon,
Chief Constable
Derbyshire Constabulary



Overview

The Have Your Say programme is the most extensive face to face public consultation exercise undertaken by Derbyshire Constabulary and the Derbyshire Police Authority. Twenty three events were held throughout the county between June and September 2011.

We had a great opportunity to talk to 3,295 members of the public, enabling their views to be recorded. The events took place at various times, including Saturdays and evenings.

In addition to the face to face questionnaires, we also received 74 questionnaires electronically and by post. The overall results are included in this report.

The programme received support from a wide range of partners who helped to facilitate these events. A total of 308 different personnel took part including police officers, Police Authority members and staff, Headquarters and Divisional Police Staff and Members of Partner Organisations.

Who did we consult?

The main analysis has been based on the three policing divisions of the Constabulary rather than each event. This is because there were people at each event from different parts of the county. Further detailed analysis is available on the Internet.

Events

B Division – High Peak & Derbyshire Dales

Buxton, Spring Gardens Shopping Centre
Ashbourne, Shaw Croft car park
Glossop, Tesco
Bakewell, Liberation Day, ABC Centre
Matlock, Crown Square

Total respondents: 746*

C Division – Chesterfield, North East Derbyshire, Amber Valley and Bolsover

Belper, Farmers Market
Shirebrook, Market Place
Chesterfield, Market Place
Dronfield, Civic Centre
Staveley, Armed Forces Day
Chesterfield, Party in the Park

Total respondents: 984*

D Division – Derby, Erewash & South Derbyshire

Hilton, South Derbyshire
Sinfin, District Centre, Derby
Derby, Emergency Services Day, Market Place
Long Eaton, Market Place
Ilkeston, Market Place
Derby, Pak Foods, Normanton
Derby University
Swadlincote, Liberation Day
Swadlincote, Festival of Leisure, Church Gresley
Derby, Caribbean Carnival, Osmaston Park
Derby, South Asian Arts Festival, Arboretum Park
Derby, Derbyshire Pride

Total respondents: 1,614*

* Those who provided their postcode



Key findings

This information is based upon 'those who have an opinion', therefore any 'don't know' or blank responses to particular questions have been removed.

Local priorities

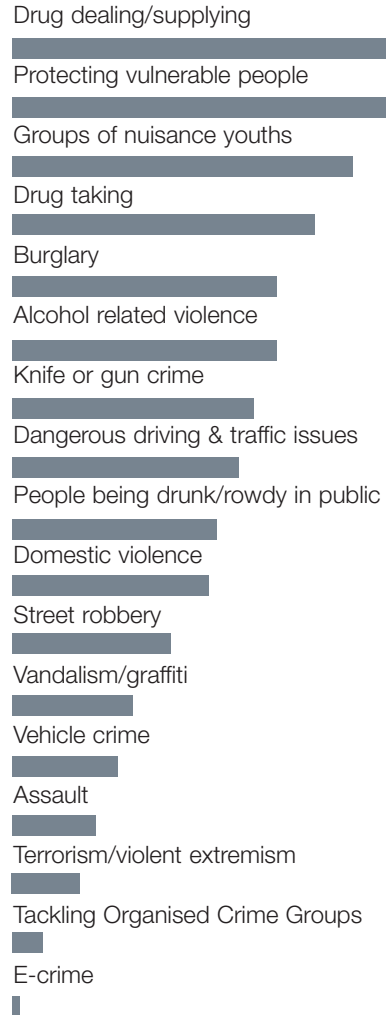
We asked people to prioritise different categories of crime according to what they saw as most important. They were asked to give a first, second and third priority.

Top ten local priorities for policing

The results to this question, identified from those interviewed were as follows:

1	Drug dealing/supplying
2	Protecting vulnerable people
3	Groups of nuisance youths
4	Drug taking
=5	Burglary
=5	Alcohol related violence
7	Knife or gun crime
8	Dangerous driving & traffic issues
9	People being drunk/rowdy in public
10	Domestic violence

Chart showing the combined first second and third weighted priorities



Community safety

We asked people how safe they felt in their neighbourhood?

87% very safe or fairly safe in their neighbourhood

7% fairly unsafe or very unsafe

The top 3 reasons given for feeling very safe or fairly safe in their neighbourhood were:

- 1 Live in a quiet/nice area
- 2 Low crime area/no problems
- 3 Visible police presence

Did people know that they had a Safer Neighbourhood policing team in their area?

62% people were aware

38% were not aware

The top 3 reasons given for feeling fairly unsafe or very unsafe were:

- 1 Crime and anti-social behaviour in area
- 2 Problems with young people
- 3 Been a victim of crime

Confidence

How confident are you in general with the policing in your local area?

89% of respondents were very or fairly confident with the general policing in their area

11% were not very or not at all confident



Satisfaction

How well do the police deal with crime and anti-social behaviour in your local area?

77% were very or fairly satisfied with the way in which the police deal with crime and anti-social behaviour in their local area

11% were not very or not all satisfied

Where there was dissatisfaction expressed in the police service, respondents were given the option of providing additional details to the Force for further action.

We asked you what you felt was the most important thing that the police should be doing in your area?

The top 3 responses to this question were:

- 1 More patrols/increased visibility
- 2 Anti-social behaviour
- 3 Reducing/detecting/preventing crime

Working together

In response to the question, in addition to the police who do you feel is responsible for reducing anti-social behaviour and crime in your area, these were the top three most common answers given:

33% Parents

31% The community itself

30% Council

Respondents could give multiple answers.

Who did we survey?

Breakdown from those who provided personal information.

Gender breakdown

41% male and 59% female.

Age breakdown

	HYS [^]	ONS*
Under 18	8%	21%
18 to 24	13%	8%
25 to 29	6%	6%
30 to 39	13%	12%
40 to 49	16%	16%
50 to 59	12%	13%
60 to 64	8%	7%
65 to 64	8%	5%
Over 70	15%	13%

[^] Have Your Say 2011

* Office of National Statistics mid 2010 estimates for Derbyshire

Separate consultation has been conducted in schools and colleges to obtain the views of young people.

Ethnicity breakdown

	HYS [^]	ONS*
White or White British	91%	93%
Asian or Asian British	5%	3%
Black or Black British	2%	1%
Dual Heritage	1%	1%
Other	1%	1%

[^] Have Your Say 2011

* Office of National Statistics mid 2009 estimates for Derbyshire

Do you consider yourself to have a disability?

No 79% Yes 21%



What will we do now?

Having taken considerable time and effort to gain the opinion of 3,369 people and having made a promise that their views will be taken into consideration, it is vital that the information is used effectively.

This information will assist the Police Authority and the Constabulary to determine the policing priorities for 2012/13.

Derbyshire Constabulary will actively use the information to improve the service where it can.

Community Safety Partnerships will receive this information and will be able to consider it when prioritising community safety activities in your local authority area.



Many thanks to the Derbyshire public for giving their views

More detailed information relating to this programme is available on:
www.derbyshire.police.uk
www.derbyshire.police.uk/policeauthority

Comments or queries relating to this report can be sent to:
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Derbyshire Constabulary ☎ New non-emergency 101