

Have your say

June - September 2010



Derbyshire Police Authority



Introduction

As the policing landscape changes it is vital that public opinion helps to shape the way in which services are provided. Have Your Say is a fundamental element of our public consultation programme, designed to enable people from all corners of the community to influence local policing. The Police Authority will now work with Derbyshire Constabulary to ensure that the responses are taken into account as we prioritise our resources for the coming year.

Cllr Philip Hickson JP,
Chairman
Derbyshire Police
Authority



I wish to thank everyone who has taken the time to tell us what they think. It is essential that we know the views and concerns of our communities and in turn we act upon what has been said. During these difficult times the public can rest assured that we will continue to be committed to delivering a high quality police service. Whilst the results show that Derbyshire people are in the main confident in their police, there is still much to do.

Mick Creedon,
Chief Constable
Derbyshire Constabulary



Overview

The Have Your Say programme is the most extensive face to face public consultation exercise undertaken by Derbyshire Constabulary and the Derbyshire Police Authority. Twenty events were held throughout the county between June and September 2010.

It was possible to complete a questionnaire on a one to one basis with 3,162 members of the public, enabling their views to be recorded. The events took place at various times, including Saturdays and evenings.

In addition to the face to face questionnaires we also received 137 questionnaires completed on line and 146 postal questionnaires were also completed. The overall results are recorded in this report.

Who did we consult?

The main analysis has been based on the three policing divisions of the Constabulary rather than each event. This is because there were people at each event from different parts of the county. The event breakdown is available on the Internet. The results reported here are based on those people who gave an opinion.

Events

B Division – High Peak & Derbyshire Dales

Bakewell, Cattle Market

Buxton, Spring Gardens Shopping Centre

Chapel-en-le-Frith, Morrisons

Glossop, Tesco

Matlock, Sainsbury's

Total respondents: 753*

C Division – Chesterfield, North East Derbyshire Amber Valley and Bolsover

Clay Cross, Somerfields

Alfreton, Severn Square

Chesterfield, Royal Hospital

Killamarsh, Co-op

Chesterfield, Market Place

Bolsover, Market Place

Ripley, Market Place

Total respondents: 1132*

D Division – Derby, Erewash & South Derbyshire

Derby Normanton, Pak Foods

Ilkeston, Tesco

Derby Pride event, Bass Recreation Ground

Derby, Alvaston

Swadlincote, Sainsbury's

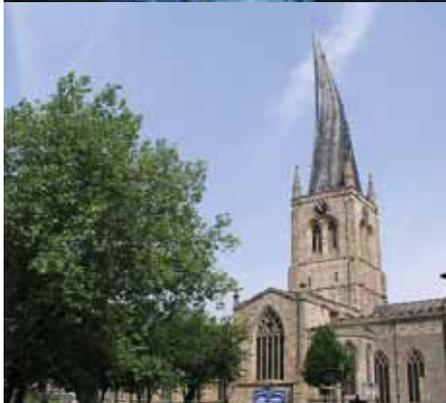
Long Eaton, Tesco

Derby, Bus Station

Derby University

Total respondents: 1368*

* Those who provided their postcode



Local priorities

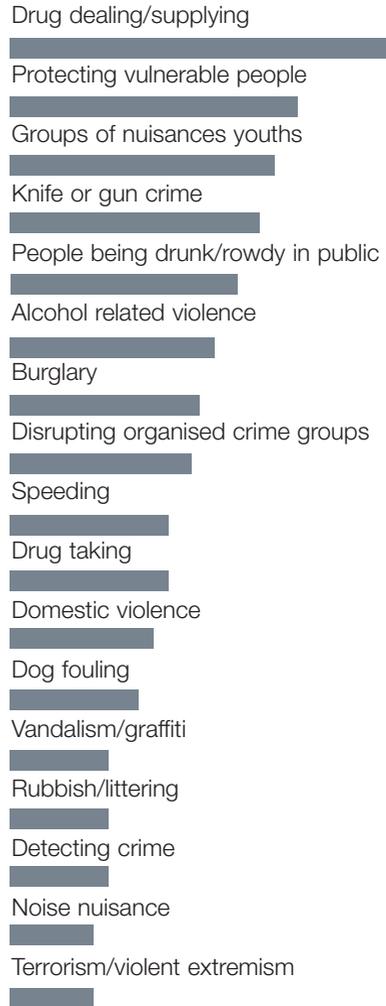
We asked people to prioritise different categories of crime according to what they saw as most important. They were asked to give a first, second and third priority. It is important to note that the dealing and supply of drugs is in the top three priorities of almost 40% of people questioned over the 20 events.

Top ten local priorities for policing

The results to this question, identified from those interviewed were as follows:

- 1 Drug dealing/supplying
- 2 Protecting vulnerable people
- 3 Groups of nuisance youths
- 4 Knife or gun crime
- 5 People being drunk/rowdy in public
- 6 Alcohol related violence
- 7 Burglary
- 8 Disrupting organised crime groups
- 9 Speeding
- 10 Drug taking

Chart showing the combined first second and third weighted priorities



Community safety

We asked people how safe they felt in their neighbourhood?

86% (2966) very safe or fairly safe in their neighbourhood

5% (58) neither safe nor unsafe

9% (308) fairly or very unsafe.

The top five reasons given for feeling quite safe or very safe in their neighbourhood were:

- 1 Never had any problems
- 2 Live in a quiet area
- 3 Increased police presence in the area recently
- 4 Good neighbours
- 5 Community works together

Did people know that they had a Safer Neighbourhood policing team in their area?

58% (2000) people were aware

42% (1422) were not aware



Top five reasons given for feeling quite unsafe or very unsafe were:

- 1 Young people hanging around streets
- 2 Drug problems
- 3 Anti-social behaviour
- 4 Burglaries in area
- 5 Gangs



Confidence

How confident are you in general with the policing in your local area?

88% (2880) of respondents were very or fairly confident with the general policing in their area

12% (394) were not very or not at all confident

The top five reasons given for feeling confident with the policing in their local area:

- 1 Seeing increasing police presence
- 2 Happy with police presence
- 3 Quick/good response to enquiries/call outs
- 4 No problems, police do a good/very good/fantastic job
- 5 Good/very good experience with police

The top five reasons given for not feeling confident with the policing in their local area:

- 1 More police patrols/police presence needed
- 2 Slow/poor response to enquiries/call outs
- 3 Poor/bad experience with police
- 4 Crime is still happening
- 5 Police do their best with limited resources

Satisfaction

How well do the police deal with crime and anti-social behaviour in your local area?

76% (2427) were very or fairly satisfied with the way in which the police deal with crime and anti-social behaviour in their local area

12% (371) were neither satisfied nor dissatisfied

13% (392) were not very or not all satisfied

Where there was dissatisfaction expressed in the police service, the public was given the option of providing additional details to the Force for further action.

We asked you what you felt was the most important thing that the police should be doing in your area?

The top five responses to this question were:

- 1 More visibility/increased police presence
- 2 Tackle youth crime/youth problems
- 3 Act on anti-social behaviour
- 4 Tackle drugs and alcohol related offences
- 5 Tackle speeding and motoring offences

Working with other organisations

In response to the question, who do you feel is responsible for reducing anti-social behaviour and crime in your area, these were the top five most common answers given:

36% Parents

33% The local council

26% The community itself

7% Schools

5% Just the police

Some people made more than one choice.

The police and the local council work in partnership to deal with crime and anti-social behaviour in your area. We asked how much you agree or disagree with this statement.

72% were in the strongly agree or tend to agree range

16% neither agreed nor disagreed

12% were in the tend to disagree or strongly disagree range

Are we value for money?

Nearly 80% of households in Derbyshire pay less than £3 a week through council tax for policing. We asked people how they felt about this.

6% (164) felt it was too much

55% (1649) felt it was value for money

39% (1171) felt it was too little

Who did we survey?

Gender breakdown

Of the sample, 42% male and 58% female.

Age breakdown

The age profile of the 3,406 individuals who provided it was:

Under 18	6%
18 to 24	12%
25 to 29	5%
30 to 39	14%
40 to 49	16%
50 to 59	15%
60 to 64	9%
65 to 64	9%
Over 70	15%

Ethnicity breakdown

Of the 3,405 who answered this question 3101, (91%) identified themselves as White or White British, leaving 9% as follows:

- Asian or Asian British 4% (142)
- Black or Black British 2% (83)
- Dual Heritage 1% (25)
- Other 2% (54)

The white groupings equal 91% which leaves the non white ethnic representation at 9%. Therefore the sample is in excess of the county percentage of 7.9%.

What will we do now?

Having taken considerable time and effort to gain the opinion of 3,445 people and having made a promise that their views will be taken into consideration, it is vital that the information is used effectively.

This information will assist the Police Authority and the Constabulary to determine the policing priorities for 2011/12.

Derbyshire Constabulary will actively use the information to improve the service where it can.

Community Safety Partnerships will receive this information and will be able to consider it when prioritising community safety activities in your local authority area.



More detailed information relating to this programme is available on:

www.derbyshire.police.uk

www.derbyshire.police.uk/policeauthority

Comments or queries relating to this report can be sent to:

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