

Have your say



Derbyshire Police Authority



May - July 2012

Overview

For the past nine years Derbyshire Police Authority and Derbyshire Constabulary have jointly facilitated an extensive programme of consultation and engagement across Derbyshire called “Have Your Say”. This annual programme has provided a valuable health check on different parts of the county and highlights the views of local communities on levels of safety, satisfaction and confidence in the local police as well as identifying the priorities that are important to them. The information gathered from this programme has traditionally been shared with key partners for the benefit of all. This year in particular, it also provides some relevant and pertinent data for the incoming Police and Crime Commissioner.

In 2012 the Police Authority and the Constabulary ran a series of events covering each of the nine local Authority areas in Derbyshire. Face to face interviews were conducted and responses to the survey were also received by post and online. A total of 2,462 responses were received.

The programme was supported by a wide range of partners who helped to facilitate these events including police officers, Police Authority members and staff, headquarters and divisional police staff and members of partner organisations.

Any concerns expressed by respondents both at the events or online were passed on to the appropriate departments within force. As a result of the opportunity to speak directly to police officers at the events, referrals were taken from participants where appropriate by the local officers attending and these were followed up and dealt with at a local level.



Overall responses by local authority area

This includes all responses from the individual event held in the local area as well as any online or postal responses. Approximately a third of responses came from online and postal responses and this is consistent across all areas. The location of the event held in each area is shown below in brackets. The analysis below is broken down by policing division and also by local authority area.

B Division

– High Peak and Derbyshire Dales

Derbyshire Dales (Matlock, Hall Leys Garden)
High Peak (Buxton, Spring Gardens Shopping Centre)

Total respondents: 563*

C Division

– Chesterfield, North East Derbyshire, Amber Valley and Bolsover

Amber Valley (Ripley, Market Place)
Bolsover (Bolsover, Market Place)
Chesterfield (Chesterfield, Chesterfield Library)
North East Derbyshire (Clay Cross, Tesco)

Total respondents: 906*

D Division

– Derby, Erewash and South Derbyshire

South Derbyshire (Swadlincote, Sainsbury's)
Erewash (Ilkeston, Market Place)
Derby (Market Place and Normanton)

Total respondents: 987*



* Those who provided their postcode

Key findings

Note: This report covers the overall results. Findings are based upon those who have an opinion, therefore any “don’t knows” and “no responses” to particular questions have been removed. All data input and analysis has been done in house by Police Authority staff and the Police Authority’s Performance Officer.

A total of 2,462 valid responses were received, of which 1,714 (69.6%) were through the completion of one to one questionnaires at the public events and 748 (30.4%) were from postal questionnaires or the online survey. As expected, levels of safety, satisfaction and confidence expressed by those responding online or by post tended to be lower than those completing a face to face questionnaire. The number of online responses is much higher than in previous years. With the exception of the under 18 category, the profile of respondents is broadly representative of the population of Derbyshire with regards to gender, age and ethnicity.

Local policing

We asked people how safe they felt in their neighbourhood?

85.9% (2106) of people felt very safe or fairly safe in their neighbourhood with

7.5% (185) feeling fairly or very unsafe.

How satisfied did people feel with how the police deal with crime and anti-social behaviour in their local area?

76.4% (1737) of people were very or fairly satisfied with how the police deal with crime and anti-social behaviour in their local area and

10.9% (247) were not very or not at all satisfied.

There are no significant variations on these results across the demographic groupings or the divisional areas compared to last year.

Taking everything into account, how good a job do people think the police are doing in their local area?

75.1% (1763) of respondents felt that the police are doing an excellent or good job in the area where they live,

19.6% (461) deemed that the police are doing a fair job and

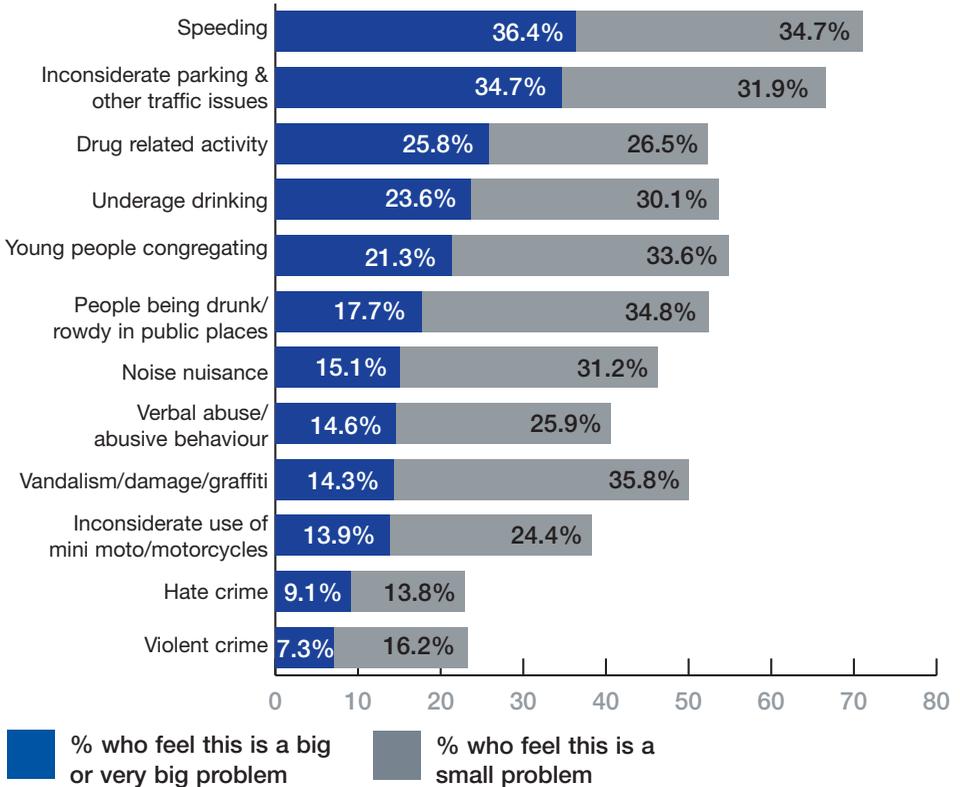
5.2% (123) felt that the police are doing a poor or very poor job.

Top local priorities: focusing on Anti-social behaviour

The public were asked to indicate whether or not they felt that any of the forms of behaviour listed below were a problem to them in the area where they lived.

(Response options: Not a problem, a small problem, a big problem, a very big problem, I don't know/no opinion).

Respondents were also given the opportunity to highlight any additional issues or concerns to those that were listed. In total 456 people identified a further 536 issues. Of these, 198 were expanding/detailing issues covered in the survey questions above (74 inconsiderate parking & other traffic issues). Details of these concerns will be passed on to the relevant local Safer Neighbourhood teams.



Base: Those who expressed an opinion. Ranking according to those who felt priority was a big or very big problem

Police and Crime Commissioners

New legislation* has been passed which gives communities in England and Wales the power to directly elect police and crime commissioners. Elections take place on 15 November 2012.

The Police and Crime Commissioner (PCC) for Derbyshire will hold the police force and Chief Constable to account, set local policing priorities and decide how council tax is spent on crime and policing issues.

*Police Reform and Social Responsibility Act 2011

We wanted an indication from the public as to how they would like the new Police and Crime Commissioner for Derbyshire to communicate with them.

Respondents were asked to select all the options that applied to them.

Options	% of all respondents
Local newspapers	51.3% (1,264)
Information leaflet	37.9% (933)
Email newsletter	30.1% (740)
Constabulary website	27.8% (684)
Local public meetings	21.4% (527)
PCC website	18.4% (453)
Social media	17.2% (423)

Who did we consult?

Breakdown from those who provided personal information

Gender breakdown

Of the total number of respondents, 44.5% (1059) were male and 55.5% (1321) were female.

Age breakdown

2389 respondents provided this information

Age group	HYS [^] 2012	ONS* 2010
Under 18	3.9%	20.7%
18 - 24	8.5%	8.5%
25 - 29	5.4%	6.0%
30 - 39	12.4%	12.2%
40 - 49	15.7%	15.5%
50 - 59	16.7%	12.7%
60 - 64	10.6%	6.6%
65 - 69	11.8%	5.3%
Over 70	14.9%	12.6%

[^] Have Your Say 2012

*Office for National Statistics mid 2010 population estimates for Derbyshire Census data 2011 currently not available to this level of detail

Ethnicity breakdown

The white groupings equal 92.7% (2198) which leaves the non white ethnic representation at 7.3% (172). Therefore the sample is in excess of the county percentage of 6.7%.

	HYS 2012	ONS* 2009
White	92.7%	93.3%
Asian	4.6%	3.3%
Black	1.3%	1.1%
Dual heritage	0.7%	1.3%
Other	0.6%	0.9%

* Office for National Statistics mid 2009 ethnicity estimates for Derbyshire

Do you consider yourself to have a disability?

No **79.0%** (1850) Yes **21.0%** (493)



What will we do now?

Having taken the time and effort to gain the opinion of 2,462 people it is vital that the information is used effectively and is taken into consideration in the future planning of policing services. The data has been analysed at local authority level where possible. It provides a health check on each part of the county and highlights the different requirements of each locality. The following action will be taken to make use of this valuable data:

- The results of the Have Your Say programme have been fed into the Risk and Threat planning process which will determine the shared community safety priorities for 2013 and will in turn be reflected in the Police and Crime Plan for Derbyshire.
- The results tables will be made available so that the data can be shared and used at all levels within the force from senior officers to divisional command teams, section inspectors down to local Safer Neighbourhood Teams.
- A separate report is being prepared for the Community Safety Partnerships providing a breakdown of responses across the partnership areas. This will provide the partnerships with useful community safety information for consideration when prioritising local community safety activity.

Many thanks to the Derbyshire public for giving their views



More detailed information relating to this programme is available on:

www.derbyshire.police.uk

Comments or queries relating to this report can be sent to:

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